

Paratransit, Inc.

Board of Directors' Meeting Summary

6:00 p.m., Thursday, September 23, 2010

- ❖ The Board of Directors' discussed a remembrance of Director Ron Brown and his contributions to Paratransit, Inc. and the Community.
- ❖ Ninh Dickenson reviewed the Customer Service Report
- ❖ The consent calendar was approved, with the exception of Item E, *Approve Finance and Operations Committee Recommendation to Authorize Paratransit's Chief Executive Officer to Submit an Application for Section 5316 Capital Grant Funds and to Execute All Documents Necessary to Ensure Funds flow to Paratransit, Inc.* The item was pulled per Director Lauren Hammond's request, due to RT's concerns with Paratransit, Inc.'s New Freedom application for in-person ADA assessments. The Board ultimately agreed to postpone action on the item until RT's concerns could be resolved with Paratransit, Inc. RT General Manager/CEO, Mike Wiley, addressed the Board on this issue, as well as confusion surrounding the notification process for current Age-eligible passengers requiring recertification under the ADA paratransit eligibility program. General discussion ensued regarding enhancing communication between RT and Paratransit, Inc., which may have been stalled due to the pending SACOG facilitation process.
- ❖ Steve Robinson-Burmester provided an Operations Report. He stated that overall productivity had increased due to the elimination of non-ADA service to Elk Grove. He also advised that the current cost per trip is \$41.71, compared to \$42.98 in FY10.
- ❖ Mary Steinert provided a Creative Service Delivery and Diversified Services and Planning update.
- ❖ Director Hammond advised the Board that the September meeting would be her last Paratransit, Inc. Board meeting.